

POWERLINES

A MONTHLY PUBLICATION FOR THE MEMBERS OF WHITEWATER VALLEY REMC

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NOVEMBER DUE DATES

The due dates for payment of electric bills are **November 19** and **26**.



wwwremc.com



JOSHUA JOHNSON
CEO

As November settles in and temperatures begin to drop, your HVAC system will soon become one of the hardest-working appliances in your home. Before your system undergoes all that extra work this winter, now is a

great time to ensure it is optimized and ready to go.

Start with something simple. One of the easiest and most effective measures you can take is checking filters. A clogged or dirty filter makes it harder for air to move through your system, which can cause it to work longer and harder than necessary. Check filters regularly and replace them according to the manufacturer's recommendations. Vents matter too. Take a look around your home to make sure furniture, curtains, rugs and other household items aren't blocking any supply or return vents.

If you have a heat pump, your outdoor unit also deserves extra attention this time of year. Falling leaves, limbs and other debris can collect around the unit and restrict airflow, so keep the area around your outdoor unit clear. Be sure to follow the manufacturer's instructions for cleaning recommendations. If you have a traditional central

air conditioning system, your outdoor unit will likely remain idle during winter months, but it's still good practice to keep it clear of debris.

Don't overlook what you can't see. With forced-air systems, ductwork plays an essential role in delivering heated air throughout your home. Leaks, gaps or disconnected sections can allow conditioned air to escape before it reaches the rooms where you need it. If you've noticed rooms that never seem to get comfortable or unusually high energy use, ask an HVAC professional to inspect your ductwork.

Fall is also an ideal time for a professional tune-up. A technician can inspect your heating system, identify potential problems and make sure it is operating safely and efficiently before the coldest weather arrives. Regular professional maintenance can also help extend the life of your equipment.

Finally, take more control of your energy use by proactively managing your thermostat. There's no reason to heat an empty house. Lowering the temperature when you're asleep or away can help reduce energy use. Better yet, a programmable or smart thermostat can make those adjustments automatically, taking one more thing off your to-do list.

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Stay safe during storms with these essential generator tips

RISK 1

Carbon monoxide poisoning

Keep generators outdoors, away from doors, windows, and vents. Position the exhaust away from your home and locate the generator downwind.

RISK 2

Electrocution or electric shock

Do not use a generator in rainy or wet conditions, and do not handle it with wet hands.

Ensure the generator is sized appropriately for the total electrical load you want it to handle.

RISK 3

Burns and fire

Store extra fuel in an ANSI-approved container in a cool, well-ventilated place away from fuel-burning appliances. Before refueling your generator, turn it off and let it cool.

PLUG INTO SAFETY

CONTINUED FROM PREVIOUS PAGE

Did you know we offer up to \$50 back on your HVAC tune-up? Our goal is to help you keep your systems running efficiently. After your tune-up, call us to request a rebate application or visit our website at www.remcc.com/hvac-tune-rebate. Submit your rebate by December 15, 2026, to qualify for the 2026 rebate.

Your home heating system has an important job this winter. Give it a little extra attention this fall to help the system operate more efficiently, reduce unnecessary energy use, and potentially prevent an inconvenient breakdown on a cold winter night.

Maximize System Performance. Minimize Energy Waste.

Whether your heating and cooling system is brand new or 10 years old, regular maintenance can help your system run efficiently, keep energy costs in check and extend its life.

Filter Care *Every 2-3 months*

- Check your air filter and replace it as recommended. A dirty filter can re-strict airflow and make your system work harder.
- Keep return and supply vents clear of furniture, rugs and other obstructions. Dust them regularly.



Outdoor Unit Care *Once or twice a year*

- Keep leaves, grass and other debris at least 2 feet away from the outdoor unit.
- Gently rinse dirty condenser coils with a garden hose, following your manufacturer's recommendations.



Proactive Service *Twice a year*

- Schedule professional tune-ups in spring for cooling and fall for heating.
- Have ductwork checked for leaks or disconnected sections, and seal leaks with mastic or foil-backed tape.



Thermostat Smarts *Year-round*

- Adjust your thermostat when you're asleep or away. In summer, set it a little higher; in winter, a little lower.
- Consider a programmable or smart thermostat to automatically manage temperatures and save energy.



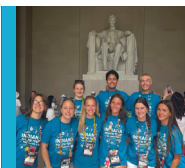
A little maintenance can go a long way.
Contact your electric co-op if you have questions about home energy use.

Photo Credit: Lennox

Quiz winner SEPTEMBER POWERLINES

Congratulations on winning a \$25 bill credit!

Dale Gilliland | Liberty, IN



YOUTH PROGRAM APPLICATIONS OPEN NOV. 2, 2026

Camp Kilowatt | Indiana Youth Tour | Page Day

Veterans Day

In honor of Veterans Day, our office will be closed on Wednesday, November 11. Thank you, Veterans, for your service and sacrifice.

HAPPY THANKSGIVING

Our offices will be closed Thursday, November 26 and Friday, November 27 for the Thanksgiving holiday.

Director Candidate Applications Now Open for 2027 Election

Are you interested in serving your cooperative by running for the WWVREMC Board of Directors or Nominating Committee? Applications are now open for the 2027 election.

The Nominating Committee held its first meeting in October to begin preparations for the upcoming election cycle. During the meeting, committee members reviewed the nomination process and discussed plans for identifying qualified candidates to serve on the cooperative board.

Members interested in becoming a director or a nominating committee candidate can visit wwwremc.com/nominating-committee to download the Director Candidate Information Sheet and complete an application. The Nominating Committee Candidate Information Form is also available to members interested in serving on the Nominating Committee.

If you have questions about board service, qualifications, or the nomination process, please reach out to a member of the Nominating Committee. Current committee members include:

North District

- Molly Nocton, Williamsburg
- Patricia Barnard, Williamsburg
- Teresa Jackson, Greens Fork

Central District

- Todd Duke, Centerville
- DK Marker, Liberty
- Lee Elzemeyer, Richmond

South District

- Ashley Harvey, Brookville
- Jennifer Horning, Connersville
- Ellis McQueen, Connersville

Nominating Committee members can answer questions about the election process, candidate qualifications, and the responsibilities of serving on the WWVREMC Board of Directors. Members may also learn more and apply by visiting wwwremc.com/nominating-committee.

We will share further details about the 2027 district election in upcoming issues of *Powerlines*. To be considered by the Nominating Committee, we must receive applications by January 8, 2027.

Your cooperative. Your voice. Your opportunity to serve.

TEST YOUR POWERLINES KNOWLEDGE

How well did you read this month's Powerlines?

Take the quiz for a chance to be entered into a drawing for a **\$25 bill credit**.

You can find the direct quiz link in the digital Powerlines newsletter sent to your email, or visit our website, www.remcc.com, to test your knowledge.

Good luck!

PAYMENT OPTIONS

U.S. Mail

Whitewater Valley REMC, P.O. Box 350
Liberty, IN 47353

SmartHub

Log on at www.remcc.com.

Pay-by-Phone

Call 855-940-3859. Set up your PIN. Follow prompts.

Liberty Office

In person or in the drop box.

Automatic Withdrawal

Sign up on SmartHub, over the phone, or in the office.

Franklin County National Bank (FCN)

In person or in the drop box. Bring payment stub.

VanillaDirect

Visit vanilladirect.com for payment locations and details.



For more information about payment options, please call us:

765-458-5171 or 1-800-529-5557

HELPFUL INFORMATION

Liberty Office Hours

1201 S. State Road 101, Liberty, IN 47353

7:30 a.m. to 4:30 p.m. Monday through Friday

CLOSED SATURDAYS, SUNDAYS, AND HOLIDAYS

To Report an Outage or Emergency

Call 1-800-776-0493, 24 hours a day, 7 days a week.

Log in to your SmartHub account and report your outage.

BE READY TO PROVIDE THE FOLLOWING INFORMATION:

- The name and account number under which your electric service is listed.
- Map location number.
- Your phone number – needed to call back or confirm power restoration.
- The type of problem you are experiencing – flickering lights, complete power outage, etc.



BILL CREDIT WINNERS

Our monthly drawing for five \$20 bill credits from all voting members of the 2026 annual meeting continues. Here are the winners:

NOVEMBER

Steven R. Carter, Liberty

Jim C. Ketring, Liberty

Robert Burkhart, Brookville

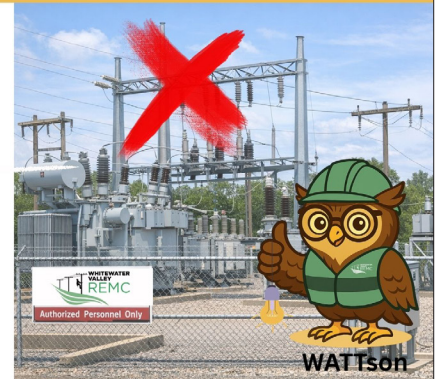
David M. King, Brookville

Karen Verbryke, Metamora

BRIGHT KIDS | SAFE CHOICES

STAY AWAY FROM SUBSTATIONS

Brought to you by:



Operation Round Up Fall Campaign is happening now!



Join Operation Round Up this fall and help support local nonprofits while earning a chance to win a PitBoss 850 navigator wood pellet grill!

The campaign runs from Oct 1-Dec 31!



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